

Miriam Goins

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Professional Summary

Motivated and experienced servant leader with a passion for establishing a culture of service. Skilled in shepherding and developing teams, identifying growth opportunities, and implementing leadership values. Possesses excellent influencing abilities and a strong commitment to promoting spiritual growth.

Education

University of Southern Mississippi

Bachelor's of Social Work

May 2022

Skills

- Volunteer Recruitment & Retention
- Leadership & Culture Building
- Budget Tracking & Resource Stewardship
- Curriculum Implementation

Certifications & Licenses

- Licensed Social Worker
- Ministry Safe
- SWiM Training
- CPR

Professional Experience

Kids Ministry Resident | Lakepointe Church (May 2025-Current)

- Developed and led intentional onboarding experiences for 20+ volunteers by casting vision around the life-long spiritual impact of kids ministry and guided through our hands-on training model to cultivate engaged volunteers.
- Assisted in annual ministry budget management by tracking expenses and supply inventory to reduce unnecessary spending.
- Maintained volunteer schedules achieving 95%+ fill rate, reducing last-minute gaps. Adjusted schedules in real time to ensure safe adult-to-child ratios.
- Managed accurate attendance records, volunteer background checks, and oversaw check-in/check-out systems serving 600+ families.

Servant Leader | Foundry Church (Aug. 2018 - May 2025):

- Lead and oversaw the prayer ministry of the church by recruiting, training and shepherding our team of volunteers.
- Maintained prayer requests of the congregation with discretion and confidentiality and followed up with individuals needing prayer by providing spiritual encouragement. .
- **Nursery Director Assistant (Aug. 2018 - Sept. 2022):** Provided a nurturing environment for children, managed classroom dynamics, and implemented age-appropriate activities with biblical and Christ-centered focus.

Front Desk Scheduling Manger | Performance Therapy (Aug. 2024 – May 2025):

- Managed front desk operations for high-volume outpatient physical therapy clinic for multiple therapists, optimizing appointment availability, minimizing cancellations and no-shows to support an average of 150-200 patients weekly.
- Coordinate patient intake process, including collection of required documentation, co-pays, and consent forms in compliance with HIPAA regulations.